Getting started with eLearning
If you’ve never taken an online class before it is highly recommended that you complete the eLearning 101 class. This is a sample course where you can learn how to use the eLearning system efficiently and also gain answers to frequently asked questions. We also offer eLearning orientation sessions you can attend in person or online.
Learn more at: http://dl.bristolcc.edu/wiki

How do I access my eLearning class?
You can access your courses by logging onto accessBCC and then clicking on the tab at the top of the screen that says eLearning BCC. You can also click on the ‘e’ icon located at the bottom of the BCC homepage located at: http://www.bristolcc.edu
Important! You will not be able to access your courses until the first day of the semester.

Do I need to come to campus for my eLearning class?
Web courses are 100% online classes. They do not physically meet on campus at any time during the semester.
Hybrid courses are a combination of face-to-face instruction and online interaction. IF REGISTERED FOR A HYBRID COURSE you must attend the first class meeting.
Student Option enrollment courses allow students to take the course as a traditional lecture course, 100% online or as a hybrid course.

I just registered for a eLearning class – now what?
In addition to this postcard you will receive an email in your accessBCC email account from the college containing important information. Instructors may also communicate with students using accessBCC so it is critical that you regularly check your email account. Prior to the start of classes be sure to check out the BCC Wiki for more information about eLearning. The wiki contains answers to frequently asked technical questions, step-by-step tutorials, and links to helpful resources: http://dl.bristolcc.edu/wiki

Who do I contact if I have questions or need help?
If you have general questions about eLearning contact the Help Desk by calling (508) 678-2811 x3333 or by sending an email to elearning@bristolcc.edu.
If you are having technical issues such as problems logging in, accessing course content, or downloading files please visit: http://dl.bristolcc.edu/wiki