

## Working with Pop-up Blockers

### What is a pop-up?

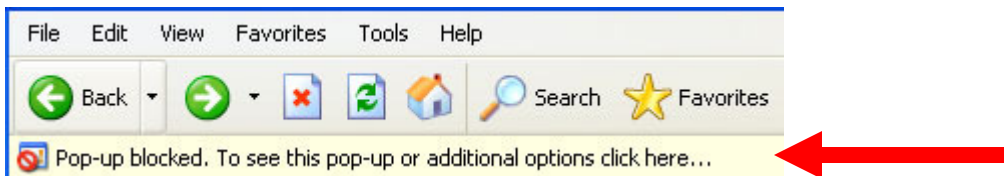
Pop-ups are new browser windows that open when you click on a link. They are often used on commercial web sites for advertising, surveys or preference settings. eLearningBCC uses pop-up windows to give you access to common site tasks including reading and responding to email, posting messages to the discussion board and uploading files.

### Why do pop-up blockers cause problems with accessBCC and eLearningBCC?

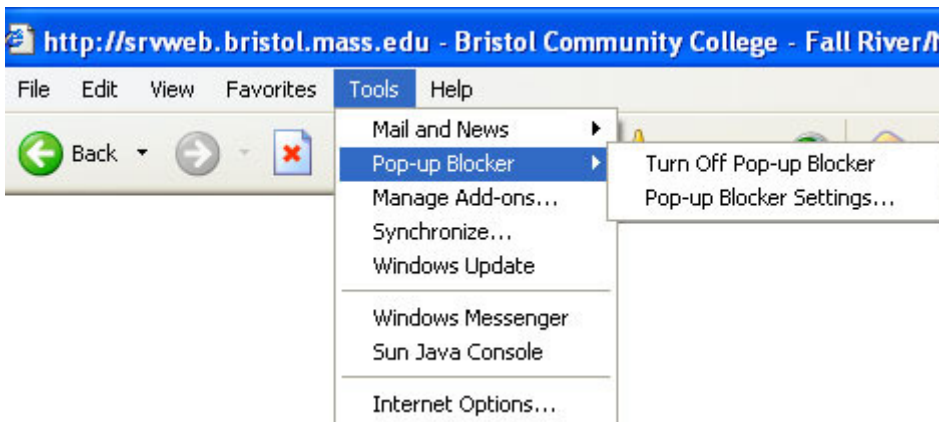
Because some of the features in accessBCC and eLearningBCC use the same technology as pop-up ads to display information. Unfortunately you are unable to see or access these features if your pop-up blocker is enabled.

### How do I know if pop-ups are being blocked?

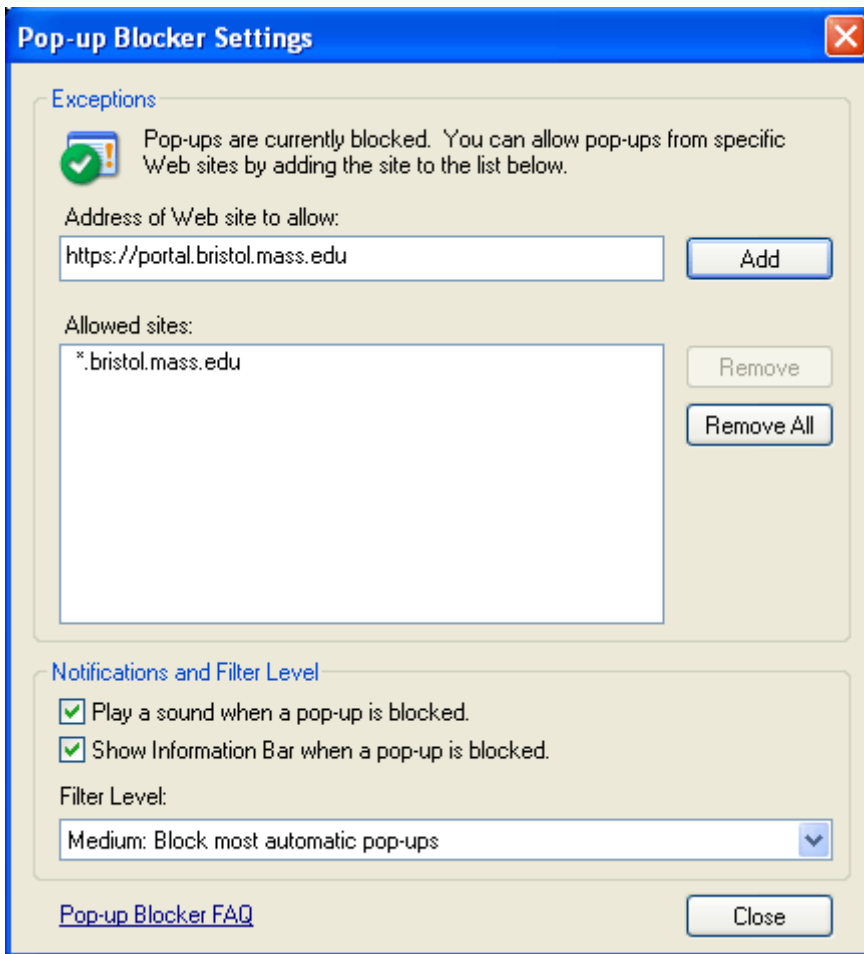
Most browsers give you visual clues that pop-ups are being blocked. Internet Explorer displays a yellow bar under the browser toolbars that tells you that a pop-up has been blocked. This bar is often hard to notice at first glance. You can click right on the yellow bar and allow pop-ups to appear.



You can also adjust your pop-up settings by going to the **Tools menu** and selecting **Pop-up Blocker**.



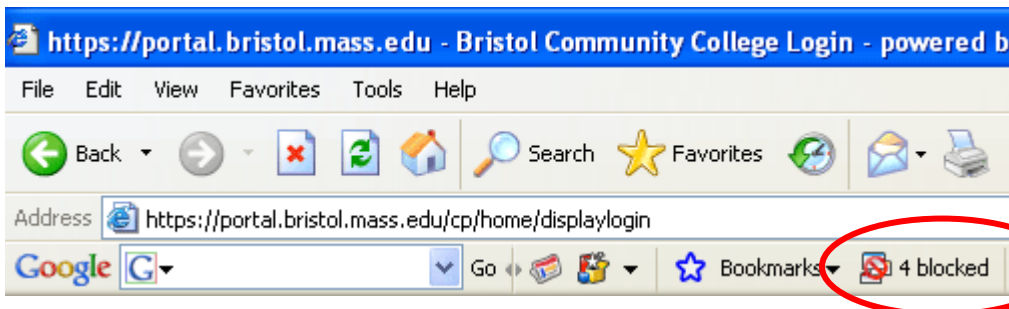
You can completely **turn off the pop-up blocker** or you can **adjust the settings** to always allow pop-ups from the accessBCC site. On the next page is an image of what the settings dialog box looks like. Just add the <http://portal.bristol.mass.edu> address in the box and click add.



### Still having problems?

Sometimes, even though you've allowed pop-ups through your browser you may have additional toolbars or software installed that prevent pop-ups from loading properly.

If you are using the Google or Yahoo search bar check to see if these have pop-up blocker settings that you can adjust:



Some anti-spam and anti-virus applications also have built-in pop-up blocking features. You may need to check the settings on specific applications that you have installed.